

Introduction

Our speaker today is Mary Ellen Warner. Mary Ellen is an expert at recognizing barriers to effective communication. She understands the importance of taking appropriate action to remove those pesky hurdles.

Mary Ellen believes poor listening skills are the major source of communication difficulties in both our personal and professional lives.

Today Mary Ellen will give us ideas on how to recognize the barriers we face and how they interfere with our ability to listen.

When you leave here today you will have the tools you need to improve your listening skills and be a more effective communicator!

Please welcome Mary Ellen Warner!